



Adobe® Flash® Professional CS5® Read Me

Welcome to Adobe® Flash® Professional CS5®. This document contains late-breaking product information, updates, and troubleshooting tips not covered in the Flash Professional CS5 documentation.

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Minimum system requirements

Windows®

- Intel® Pentium® 4 or AMD Athlon® 64 processor
- Microsoft® Windows® XP with Service Pack 2 (Service Pack 3 recommended) or Windows Vista® Home Premium, Business, Ultimate, or Enterprise with Service Pack 1; certified for 32-bit Windows XP and Windows Vista; or Windows 7

- 1GB of RAM or more recommended
- 3.5GB of available hard-disk space for installation; additional free space required during installation (cannot install on flash-based storage devices)
- 1,024x768 display (1,280x800 recommended) with 16-bit or greater video card
- DVD-ROM drive
- QuickTime 7.6.2 required for multimedia features
- Broadband Internet connection required for online services

Mac OS

- Multicore Intel® processor
- Mac OS X v10.5.7 or v10.6
- 1GB of RAM or more recommended
- 4GB of available hard-disk space for installation; additional free space required during installation (cannot install on a volume that uses a case-sensitive file system or on flash-based storage devices)
- 1,024x768 display (1,280x800 recommended) with 16-bit or greater video card
- DVD-ROM drive
- QuickTime 7.6.2 required for multimedia features
- Broadband Internet connection required for online services

In addition to the Adobe Flash Professional CS5 system requirements, applications created using the Packager for iPhone® will only run on devices that support iPhone 3.0 OS and above.

For updates to system requirements, visit <http://www.adobe.com/products/flash/systemreqs/>

For CS Live system requirements, visit www.adobe.com/go/cslive_requirements

This product may allow you to extend its functionality by accessing certain features that are hosted online, including the Adobe CS Live online services ("Online Services"). The Online Services, and some features thereof, may not be available in all countries, languages, and/or currencies and may be discontinued or modified in whole or in part without notice. Use of the Online Services is governed by separate terms of use and by the Online Privacy Policy, and access to some services may require user registration. Some Online Services may be subject to fees and require a subscription. Fees subject to change. For more details and to review the terms of use and Online Privacy Policy, visit www.adobe.com.

Install your software

1. Before you install, close all applications currently running on your system—including other Adobe applications, Microsoft Office applications, and browser windows. It is also recommended to temporarily turn off virus protection during the installation process.
2. You must have administrative privileges or be able to validate as an administrator.

3. Do one of the following:

Windows:

- Insert the DVD in your drive, and follow the on-screen instructions. If the installer does not launch automatically, navigate to the Adobe Flash Professional CS5 folder found at the root level on the DVD and double-click Set-up.exe to start the installation process.

- If you downloaded the software from the web, the installer will self-extract and launch automatically. If the installer does not launch automatically, open the folder, navigate to the Flash Pro CS5 folder, double-click Set-up.exe, and then follow the on-screen instructions.

Mac:

- Insert the DVD in your drive, navigate to the application folder found at the root level on your disk, double-click Install.app, and then follow the on-screen instructions.

- If you downloaded the software from the web, open the dmg file, navigate to the folder Adobe Flash Professional CS5, double-click Install, and then follow the on-screen instructions.

4. If you are installing as an upgrade, the installer will check your system to find the valid upgrade product. If it cannot find it, it will ask you to input the serial number of the product being upgraded. You can also install the software in trial, then input your new and previous serial numbers in the serialization screen shown during launch.

5. For additional CS5 installation help, go to www.adobe.com/go/cs5install/.

Known issues

- On Macintosh, you cannot install to the root of the hard drive. (#BG044824)
- When installing on Vista64, an incorrect default installation location appears. The application will be installed in the correct location: c:\program files(x86). (#BG064131)
- The “Total Size” displayed in the installer Options screen includes space required for components required for the installation but not shown in the component list, so the number may not equal the listed components size. (#BG059229)
- The installation may take 20 minutes to over 1 hour depending on the product and the number of components chosen to be installed. (#BG050030)

- For more detailed information about troubleshooting your installation, go to www.adobe.com/go/support_loganalyzer.

Note: In order to install additional components or reinstall your software after your original installation, you will need access to the original installer (DVD or the download from the web). Repair is not an available option.

Uninstall your software

1. Before you uninstall, close all applications currently running on your system—including other Adobe applications, Microsoft Office applications, and browser windows.
2. Do one of the following:
 - In Windows XP, open the Windows Control Panel and double-click Add or Remove Programs. Select the product that you want to uninstall, click Change/Remove, and then follow the on-screen instructions.
 - In Windows Vista and Windows 7, open the Windows Control Panel and double-click Programs and Features. Select the product that you want to uninstall, click Uninstall, and then follow the on-screen instructions.
 - **IMPORTANT:** Mac OS has uninstall functionality. **DO NOT** drag applications to the trash to uninstall them. To safely uninstall on Mac OS X, double-click the product installer in Applications/Utilities/Adobe Installers or double-click on the Uninstall alias located in the Application folder. Select Remove Preferences, then Authenticate as an Administrator and follow the on-screen instructions.

Note: If you want to install the product on a different computer, you must first deactivate the software on your computer. To deactivate, choose Help > Deactivate.

Trial software

Entering a serial number

Enter the serial number for the software you purchased in the serialization screen. The serialization screen will load the first time you launch the application. You can enter a serial number for the application itself or a serial number for any Creative Suite that contains the application. If the product you purchased is one of the Creative Suites, you can enter the serial number in any of the applications contained in the Creative Suite. Other applications installed as part of the same Creative Suite will recognize the new serial number the next time the applications are launched.

Only applications running as a trial will recognize the new serial number. If any of the applications have already been serialized with a different serial number, it will continue to use that serial number until you remove the older serial number using the Help > Deactivate > Deactivate Permanently. Then on the next launch of the application, it will recognize the new serial number.

The serial number you purchased is for the use of the software in a specific language, and will only be accepted by a product installed in that language.

Volume licensing

Volume licensing customers cannot purchase from a trial directly. However, a volume licensing serial number can be used to serialize all Creative Suite applications, except the Acrobat 9 trial or retail versions that ship with Creative Suite. Acrobat 9 volume licensing software must be purchased from an authorized Adobe licensing center. Please contact your reseller or authorized Adobe licensing center to place an order for a volume license. To find a reseller in your area, go to <http://partners.adobe.com/resellerfinder/na/reseller.jsp>.

Electronic licensing

You must accept the license agreement and warranty terms to use this product. See www.adobe.com/go/eulas for details. This product may automatically attempt to activate over the Internet. See www.adobe.com/go/activation for details.

Registration information

Creating an Adobe ID registers your software and sets up access to Adobe CS Live online services. In order to take advantage of your complimentary subscription of CS Live services, and get up-to-date product information, training, newsletters, and invitations to Adobe events and seminars, you must register your product.

Omniure® Test&Target extension for Adobe Flash Professional CS5

The Omniture® Test & Target® extension for Adobe Flash Professional CS5 enables you to easily create and manage Flash content variations for online marketing campaigns directly from your creative workflow. This gives marketers the necessary capabilities to continually make their online content and offers more relevant to their customers—yielding greater conversion. The Omniture Test & Target extension for Adobe Flash Professional CS5 requires a Test&Target login.

Learn more and download the Omniture Test&Target extension at http://www.adobe.com/go/fl_getomniture .

Omniture SiteCatalyst extension for Adobe Flash Professional CS5

The Omniture SiteCatalyst extension for Adobe Flash Professional CS5 enables you to easily add tracking to Flash content, directly from the creative workflow, without manually tagging each piece of content. This will dramatically shorten analytics implementation times, allowing you to focus on the impact of your creative work. This extension requires a SiteCatalyst login.

Omniture SiteCatalyst provides marketers with actionable, real-time intelligence about online strategies and marketing initiatives. SiteCatalyst helps marketers quickly identify the most profitable paths through their Web site, determine where visitors are navigating away from their site, and identify critical success metrics for online marketing campaigns. SiteCatalyst is part of the Omniture Online Marketing Suite of applications for online business optimizations.

Learn more and download the Omniture SiteCatalyst extension for Adobe Flash Professional CS5 at http://www.adobe.com/go/fl_getomniture.

Adobe Flash Professional CS5 Packager for iPhone®

Apple App Store Submission Requirements

Developers can deliver applications built with the Packager for iPhone just like any other iPhone application. This requires the developer to be a member of the iPhone Developer Program and follow the program guidelines.

A developer certificate from Apple is required in order to test and deploy applications to iPhone. Apple provides information on its developer programs at <http://developer.apple.com/iphone/>

Known Issues for Packager for iPhone

Please refer to [Adobe Support](#) for late-breaking information and known issues for Packager for iPhone.

Submitting Bugs & Feature Requests

To submit feature request and bugs, please send our team an email by completing the following form: <http://www.adobe.com/go/wish/>

Legal Notices

Third Party Code Information available at <http://www.adobe.com/go/thirdparty/>

Known issues

Please refer to [Adobe Support](#) for late-breaking information and known issues for all Creative Suite 5 applications.

GB18030 support for Windows XP

In order to support the display of all characters of the Chinese standard GB18030 on Windows XP systems, Adobe recommends the installation of the Microsoft GB18030 Support Package followed by the installation of an associated Flash CS5 GB18030 workaround.

The Microsoft support package will update an XP system with, among other things, fonts and input-method-editors (IMEs) to correctly support GB18030. The support package is available as a download from the Microsoft website. (#BG061690)

The Flash CS5 GB18030 workaround installation details are described in the following technote found on the Adobe Flash support page:

<http://kb2.adobe.com/cps/407/kb407212.html>

Customer care

Customer Service

Adobe Customer Service provides assistance with product information, sales, registration, and other non-technical issues. To find out how to contact Adobe Customer Service, please visit Adobe.com for your region or country and click on Contact.

Support Plan Options and Technical Resources

If you require technical assistance for your product, including information on complimentary and fee-based support plans and troubleshooting resources, more information is available at <http://www.adobe.com/go/support/>. Outside of North America, go to <http://www.adobe.com/go/intlsupport/>, click on the drop down menu under the question “Need a different country or region?”, choose a different country or region, then click GO. An alternate method is to click on Change beside the country name at the top of the screen to select a different country or region.

Free troubleshooting resources include [Adobe’s support knowledgebase](#), [Adobe user-to-user forums](#), [Adobe Support Advisor](#) and more. We are continually making additional tools and information available online in order to provide you with flexible options for resolving issues as fast as possible.

If you are having any issues with installing or uninstalling any of your Creative Suite 5 applications, please try rebooting your system prior to contacting Support. For additional CS5 installation help, go to www.adobe.com/go/cs5install/.

Other resources

For complete Help plus community-based instruction, inspiration, and support, go to www.adobe.com/go/learn_Flash_support.

[Adobe website](#)

[Adobe TV](#)

[Adobe Design Center](#)

[Developer Center](#)

[User Forums](#)

[Adobe User Groups](#)

[Adobe Marketplace and Exchange](#)

[Training](#)

[Adobe Certification Program](#)

[Adobe Partner Programs](#)

[Find an Adobe Authorized Training Center](#)

[Find an Adobe Authorized Print Service Provider](#)

To convert your trial to purchase, click http://www.adobe.com/go/buy_flashpro

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